

Benefits under the Asylum Seekers' Benefits Act include:

- Benefits to cover the need for food and clothing, personal hygiene and health care, consumer durables and non-durables for the household (necessary needs) as well as to cover personal needs of daily life (necessary personal needs);
- Benefits to cover the need for accommodation and heating; and
- Medical and dental care required for the treatment of acute illness and pain, including the provision of medication, dressings and bandages as well as other benefits required for recovery, improvement or alleviation of illness or the consequences of illness.

If you need medical treatment, you will receive a so-called healthcare voucher. This healthcare voucher covers the costs for necessary treatment.

If you are pregnant or have recently become a mother, you are entitled to the following benefits:

- Medical treatment, nursing care and support;
- Midwife services and
- Medication services; and dressings, bandages and other therapeutic products.

5 Do you need help in finding accommodation?

If you cannot stay with friends or family members and need accommodation, the social welfare office will support and advise you and, if necessary, provide you with accommodation in a municipal facility.

Social Welfare Office

6 Help portal of the Federal Government

Accommodation, essential information or medical care: With the help portal "Germany4Ukraine", the German Federal Government offers Ukrainian refugees a centralised and trustworthy digital contact point to ensure a smooth start in Germany.



This flyer is a service of the



Ministerium für Kinder, Familie,
Flüchtlinge und Integration
des Landes Nordrhein-Westfalen



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Guide for Refugees from Ukraine

Welcome to NRW!

1 Registration at the foreigners' registration office (Ausländerbehörde)

Contact your local foreigners' registration office.

You will be registered at the **foreigners' registration office** as a foreign national under the Act on the Residence, Economic Activity and Integration of Foreigners in the Federal Territory (AufenthG). Please bring your passport or other identity documents with you to your appointment. There you will be able to clarify any questions pertaining to your residence status and obtain information regarding your further stay in the Federal Republic of Germany.

In addition, you will receive an official document under the Foreigners' Act (certificate directing you to the nearest reception facility, proof of arrival, residence permit, etc.).

Foreigners' Registration Office

2 Registration at the residents' registration office (Einwohnermeldeamt)

After you have moved into an accommodation in Germany and have a passport, a replacement passport or an official document in Latin script as required under the Foreigners'

Act, please register at your local residents' registration office which you will find in the citizens' service centre (Bürgerbüro) of your place of residence. There you will be provided with a registration certificate. Keep this registration certificate (Meldebestätigung) for presentation to other authorities and public bodies.

Residents' Registration Office

3 Do you need advice and/or information?

There are numerous **advisory services** available all over North Rhine-Westphalia. These services provide new immigrants with information on all important integration-related issues:

- Life in Germany
- Upbringing and (early childhood) education
- School education, vocational training and higher education
- Health and leisure time
- Language, work, occupations and professions

Advisory services

4 Do you need financial and/or medical assistance?

Social Welfare Office

According to Section 1 (1) No. 3 a of the Asylum Seekers' Benefits Act (AsylbLG), persons from Ukraine in need of assistance are entitled to benefits.*

If a person is in need of benefits under the Asylum Seekers' Benefits Act, applying for a residence permit according to Section 24 AufenthG is a prerequisite for the receipt of such benefits.

To apply for benefits, you need to:

- register at the foreigners' registration office (see 1.)
- obtain a registration certificate (see 2.)
- open a bank account (for this you need a registration certificate + an identity document).

If you do not have a valid bank account, benefits can also be provided in the form of vouchers.

** Please note: In future, refugees from Ukraine in need of assistance will be provided with financial support as recognised asylum seekers in need of assistance and will receive benefits according to Volume II or XII of the German Social Code (SGB). This procedure still requires some adjustments of the current legislation, whereby the adjustments are expected to come into force on 1 June 2022.*